

Did you sign up for TV services before 11/15/2016? [click here](#)

If you are a Charter customer, [click here](#)

**(<https://www.spectrum.com/policies/spectrum-broadband-disclosure>)** to access Broadband service rate and performance metric information applicable to the service offering you subscribe to.



## TV Residential Services and Rates

For Orlando, Tampa, St. Petersburg, Lake Co., Sumter Co, Effective November 2021. All charges exclude applicable taxes

**Print**

and fees.

<b>BASIC SERVICE</b>	\$23.89
<b>SPECTRUM SELECT</b> (Includes Basic Service and Expanded Service - check your local lineup for availability)	\$76.99
<b>SPECTRUM SILVER</b> (Includes Spectrum Select, Digi Tier 1, HBO and Showtime - check your local lineup for availability)	\$106.99
<b>SPECTRUM GOLD</b> (Includes Spectrum Silver, Digi Tier 2, TMC, Starz, and Starz Encore - check your local lineup for availability)	\$126.99
<b>DIGI TIER 1</b> <sup>G</sup>	\$12.00
<b>DIGI TIER 2</b> <sup>G</sup>	\$12.00
<b>LATINO VIEW</b>	\$9.99
<b>FILIPINO VIEW</b>	\$19.99
<b>MI PLAN LATINO</b> (Includes Spectrum Basic, Latino View and the following channels)	\$54.99
<b>SPECTRUM TV SPORTS PACK</b>	\$5.00
<b>PREMIUM NETWORKS (AVAILABLE WITH SUBSCRIPTION TO SELECT, SILVER OR GOLD)</b>	
STARZ ENCORE	\$5.99
EPIX	\$5.99
HBO	\$15.00
Showtime	\$15.00
Cinemax	\$9.99
STARZ	\$9.99
TMC	\$9.99
<b>PAY-PER-VIEW AND ON DEMAND</b>	

For a full listing of On Demand programming go to [Spectrum.net/ondemand](http://Spectrum.net/ondemand). Please see your interactive program guide for title-specific pricing prior to ordering or call 1-855-70 SPECTRUM. Rates for transactional movies, adult programming & events vary. Many programs available through On Demand are free.

#### **OTHER SERVICES (PER MONTH)**

Cantonese Packages	\$\$29.99
Portuguese/Brazilian Packs	\$30.00
Here TV	\$8.00
French Package	\$12.99
ART & TAC	\$12.99
TVBV & SBTN	\$14.99
Russian Packages	\$\$29.99
Polish Package	\$19.99
Mandarin Phoenix Package	\$29.99
Mandarin Packages	\$\$29.99
ViendoMovies (Spanish)	\$7.99
Korean Packages	\$\$12.99
TV JAPAN (Japanese)	\$24.99
Italian Package	\$12.99
Filipino Packages	\$\$25.99
FOX Soccer Plus	\$10.00
Playboy TV On Demand	\$15.99
Penthouse On Demand	\$15.99
Hustler On Demand	\$15.99
VIVID On Demand	\$15.99
TEN On Demand	\$15.99
Real On Demand	\$15.99
Manhandle On Demand	\$15.99
HIS	\$15.99
Eros Now On Demand (Hindi)	\$7.99

#### **INSTALLATION/SERVICE CALL (PER ACTIVITY)**

Primary Installation/Reconnect (when truck roll required) <sup>A</sup>	\$49.99
Custom Work Labor Charge	\$49.99
Trip Charge <sup>F</sup>	\$49.99

Move Transfer	\$49.99
Service Call Truck Roll	\$49.99
Wall Fish	\$49.99

<sup>A</sup> An amplifier may be required for a dwelling with multiple outlets (outlet = digital receiver/modem/eMTA). Technician assessment and professional installation required.

<sup>F</sup> Applicable when adding and/or relocating outlet, upgrading and/or downgrading services and picking up equipment.

#### **UNRETURNED EQUIPMENT FEES (PER UNIT)**

Spectrum Receiver	\$103.00
CableCARD™ <sup>E</sup>	\$20.00
Tuning Adapter	\$130.00

<sup>E</sup> Due to system technology enhancements in a switched digital market, access to certain digital channels will require a receiver, as HDTVs equipped with CableCARDs can not access certain digital channels requiring two-way communication. CableCARD customers with TiVo equipment will also need a Tuning Adapter for access to such digital channels.

#### **MISCELLANEOUS CHARGES (PER MONTH)**

Broadcast TV Service Charge	\$17.99
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<sup>B</sup> The Broadcast TV Service Charge reflects charges assessed to Charter by broadcast TV stations. It applies to Basic Service and all additional TV services.

#### **MISCELLANEOUS CHARGES (PER ACTIVITY)**

Phone Payment Processing (Charter Assisted)	\$5.00
Late Fee	\$8.95
Reconnection Fee	\$4.99
Insufficient Funds Fee	\$25.00
Additional Bill Copies	\$1.99

**SPECTRUM EQUIPMENT RENTAL &  
OTHER SERVICES (PER MONTH, PER  
OUTLET)(WITH SUBSCRIPTION TO  
SPECTRUM BASIC, SELECT, SILVER OR  
GOLD)**

Spectrum Receiver & Remote (per outlet) <sup>C</sup>	\$7.99
Secure Connection (per receiver or CableCARD) <sup>E, D</sup>	\$1.00
DVR Service Package (2 to 4 DVR receivers)	\$19.99
CableCARD (rate includes \$1.00 Secure Connection) <sup>E</sup>	\$2.00
DVR Service (1 DVR receiver)	\$12.99

<sup>C</sup> DVR service required with subscription to DVR or DVR/HD receiver.

<sup>D</sup> Provides access to the electronic program guide - to receive program information, perform efficient channel surfing, use Parental Controls and access to order Pay-Per-View & On Demand (where available).

<sup>E</sup> Due to system technology enhancements in a switched digital market, access to certain digital channels will require a receiver, as HDTVs equipped with CableCARDS can not access certain digital channels requiring two-way communication. CableCARD customers with TiVo equipment will also need a Tuning Adapter for access to such digital channels.

<sup>H</sup> The Secure Connection Fee covers those measures Spectrum employs to manage and secure the connection between Spectrum's system and the Spectrum receiver and other devices Subscriber uses to access Spectrum's services.

All charges exclude applicable taxes and fees.

CableCARD customers subscribing to any service package in which Charter-leased equipment is included in the package price, may receive a discounted price, reduced by an amount equal to/greater than the fee for such equipment not leased from Charter.

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**CUSTOMER INFORMATION:** Prices are per month unless noted otherwise. Programming may vary and all services may not be available in all areas. Rates, number of channels, programs/content, services & packages are subject to change or discontinuance at any time, subject to applicable law. Unless specified on this rate card, additional installation services are generally billed using the Labor Charge in ¼ hour increments. Charter reserves the right to institute different rates or terms and conditions of service for promotional purposes. Customers are not required to subscribe to any tier of service, other than the Charter Basic service tier, in order to purchase premium channels, or where available, Pay-Per-View or On Demand. Charter-issued digital receiver or CableCARD required to view programming channels. Charter-issued digital receiver required to view Pay-Per-View and On Demand programming (where available). HD-capable equipment required to view HD programming (where available). All programming may not be available to CableCARD customers. All service levels may contain channels with some R-rated programming, which can be blocked using the Parental Controls feature on your on-screen program guide. Certain limitations apply to the Wire Maintenance Plan, such as the exclusion of repairs to alarm/electrical/twisted pair wiring, customer-caused damage or abuse, and alterations to Charter equipment. Please contact Charter for more information about the Wire Maintenance Plan.

Serving: Altamonte Springs, FL, City of; Apopka, FL, City of; Belle Isle, FL, City of; Belleview, FL, City of; Beverly Beach, FL, Town of; Brevard, FL, County of - Patrick AFB; Brevard, FL, County of (MEL); Bunnell, FL, City of; Cape Canaveral, FL, City of; Casselberry, FL, City of; City of Bushnell, FL; City of Wildwood, FL; Clermont, FL, City of; Cocoa Beach, FL, City of; Cocoa, FL, City of; Daytona Beach Shores, FL, City of; Daytona Beach, FL, City of; Debary, FL, City of; Deland, FL, City of; Deltona, FL, City of; Eatonville, FL, Town of; Edgewater, FL, City of; Edgewood, FL, City of; Flagler Beach, FL, City of (FLAGLER); Flagler County, FL; Grant/valkari, FL, Town of; Groveland, FL, City of; Holly Hill, FL, City of; Indialantic, FL, Town of; Indian Harbour Beach, FL, City of; Kissimmee, FL, City of; Lake Helen, FL, City of; Lake Mary, FL, City of; Lake, FL, County of (ORL); Lake, FL, County of; Leesburg, FL, City of; Longwood, FL, City of; Maitland, FL, City of; Malabar, FL, Town of; Marion, FL, County of; Mascotte, FL, City of; Melbourne Beach, FL, Town of; Melbourne Village, FL, Town of; Melbourne, FL, City of; Minneola, FL, City of; Mulberry, FL, City of; New Smyrna Beach, FL, City of; Oak Hill, FL, City of; Oakland, FL, Town of; Ocala, FL, City of; Ocoee, FL, City of; Orange City, FL, City of; Orange County, FL (BHN); Orlando, FL, City of; Ormond Beach, FL, City of; Osceola County, FL; Oviedo, FL, City of; Palm Bay, FL, City of; Palm Coast, FL, City of; Palm Shores, FL, Town of; Plant City, FL, City of; Polk, FL, County of (ORL); Ponce Inlet, FL, Town of; Port Orange, FL, City of; Rockledge, FL, City of; Sanford, FL, City of; Satellite Beach, FL, City of; Seminole County, FL; South Daytona Beach, FL, City of; St. Cloud, FL, City of; Sumter County, FL; Titusville, FL, City of; Volusia County, FL; West Melbourne, FL, City of; Windermere, FL, Town of; Winter Garden, FL, City of; Winter Park, FL, City of; Winter Springs, FL, City of

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